CRAWFORD TECHNOLOGIES

CCM GATEWAY FOR SHAREPOINT

Manage and Distribute Transaction Documents with SharePoint

Business Problem

One of the biggest challenges with traditional content systems is that many of them cannot store documents created electronically by line of business systems like banking, invoicing and billing applications. By augmenting the traditional content system with the capability of loading, storing and managing transaction-based documents - the long-promised ideal of a single, centralized platform to manage all information throughout the enterprise may actually be realized.

Universal Print Stream Archiving

CCM Gateway offers universal print stream archiving across industry, business applications, print formats and document types. It can be used to archive almost any kind of business document including statements, policy documents, trade confirmations, patient records, claims, explanation of benefits (EOB), and reports, whether these documents come from packaged applications or custom business systems. CrawfordTech supports the widest range of source document formats including PCL, AFP, MetaCode and PostScript and archives in the industry standard PDF/A format.

Print Stream Transformation and Indexing

CrawfordTech is an acknowledged global leader in print stream transformation and this technology is tightly integrated with CCM Gateway. Print streams contain valuable data like customer, policy, and account numbers that are useful when searching & retrieving documents. CrawfordTech uses a range of techniques to ensure that index metadata is captured accurately and employs bursting strategies that split large files of many documents into individual logical documents for archiving. PDF has become a universal standard for digital documents and CCM Gateway supports ISO standard 19005 PDF/A for archiving. CCM Gateway ensures that documents can be stored optimally but retrieved with the full fidelity of the original.

CCM Gateway High Volume Processing Server

CCM Gateway processing orchestrates the step by step process to capture, transform, index, and load content into the archive. Its distributed architecture allows workloads to be spread across multiple processing nodes providing a scalable and flexible processing environment to handle large volumes. The scheduler reduces administration and allows the optimal use of resources by scheduling archiving jobs overnight. CCM Gateway's configuration tools help you increase the speed at which you can design, test and deploy archiving processes using an intuitive graphical development environment.

Key Points

- Customer Communications and universal print stream archiving across applications, formats and document types
- Accepts the widest range of source document formats
- Migrate archives to more modern and cost-effective platforms
- Transform, index and load print streams into SharePoint for easy search, access and retrieval
- Make print streams available to customer service and consumer portals
- Save money and expand customer communication channels by offering e-Presentment services
- Migrate from costly, legacy archive applications to a modern, web-based, content services approach

CCM GATEWAY FOR SHAREPOINT

Information Access with Microsoft SharePoint

CCM Gateway is closely integrated with Microsoft SharePoint and supports many of its advanced features such as Libraries and Remote Blob Services, all of which ensure that archived print streams can be leveraged like any other content in the repository. CCM Gateway helps ensure that print streams are stored efficiently using a storage model that also allows individual documents to be retrieved quickly. CCM Gateway is the only print stream archiving solution that is closely integrated with Microsoft SharePoint.

Development and Integration Tools

As the numbers of print streams that need to be archived grow, so does the complexity of managing the projects that archive these resources increase. CCM Gateway Studio is an integrated environment for developing, testing and debugging your archiving processes and includes concepts like projects and tasks that make archiving easy to understand. The concepts are extended into operations where administrators can monitor job executions in the different projects (or queues) and check for completeness (the tasks). CCM Gateway Studio also includes CrawfordTech's market leading transformation design and test tools, which take the pain out of developing complex transformation and indexing processes.

In any batch processing environment operators will need to monitor jobs and batches and intervene when failures occur. CCM Gateway Console provides an easy way to monitor processing including the ability to restart and rollback jobs. CCM Gateway's open standard production database schema allows any application to access real-time information about production jobs.

CrawfordTech Solutions

Crawford Technologies develops software and solutions to help enterprises optimize and improve the secure and accessible storage, delivery and presentment of their customer communications.

With over 1,800 customers on six continents, CrawfordTech solutions and know-how enable the largest banks, insurers, healthcare providers, utilities and print services companies to use their existing technologies, documents and data in new ways. We help them navigate the challenges in leveraging legacy applications in the platforms and applications of the future.

CrawfordTech's products, services and domain expertise reside at the nexus of content, data, and output management and are essential components of our customers' digital transformation, output management and document accessibility strategies.

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