

# PRO ARCHIVER FOR OPENTEXT DOCUMENTUM

Customer communications archiving and  
e-presentment for OpenText Documentum



## OVERVIEW

PRO Archiver is a customer communications archiving and e-presentment solution with out of the box integration for Documentum. PRO Archiver helps streamline the process of migrating, configuring and operating customer communications archives for the Documentum platform.

### How Does it Help?

- On average organizations can save over \$1m each year on the cost of print and posting by changing to digital customer communications archiving and e-presentment.
- Retaining statements, bills, invoices and correspondence helps achieve compliance with industry regulations in banking, insurance and healthcare and for tax compliance.
- Turning customer communications into accessible documents delivers consistent services for the partially sighted and ensure compliance with current regulations, including Section 508, AMA, AODA, the UK and EU Equality Acts.
- Reducing call center of volumes and improving customer services are all benefits of changing to digital customer communications.
- Replacing complex, mainframe systems for archiving and e-presentment with modern, next generation digital archives significantly reduces IT costs.



PRO ARCHIVER



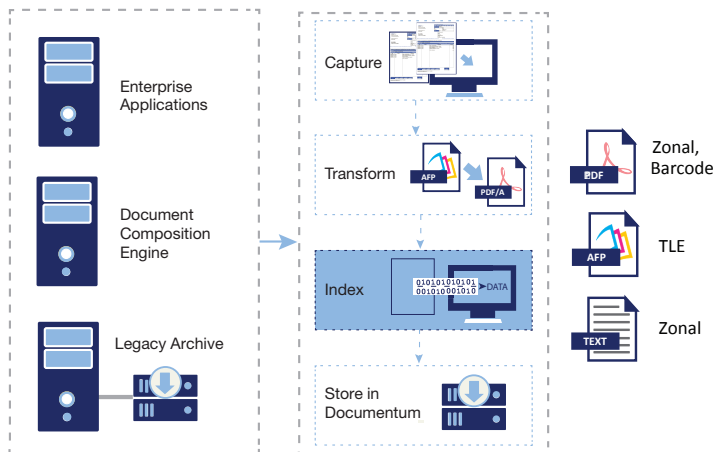
## Product at a glance

### What does PRO Archiver for OpenText Documentum do?

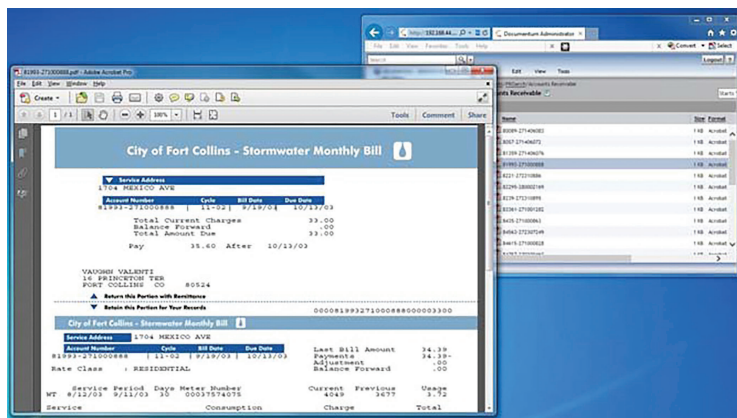
- PRO Archiver for Documentum captures high volume customer communications created by line business systems and document composition tools
- Customer communications generated as line data, AFP, Metacode, PostScript, PCL or PDF formats are either archived in their original format or converted into PDF/A for long term archiving
- Content can be enhanced with accessible tags, which comply with PDF/UA and used by screen readers to provide audio commentary for the partially sighted
- Indexing templates identify individual documents in the print spool, ready for archiving in OpenText Documentum
- PRO Archiver Processing Server stores content optimally in the archive either in its native format or as PDF/A, achieving compression rates as high as 95% when compared with individual document archiving
- PRO Archiver Retrieval Server uses Documentum properties to search and retrieve individual documents in the archive

## How it works:

PRO Archiver captures the output of enterprise applications and document composition systems, transforms the content (typically into PDF/A), indexes individual documents and stores the results in OpenText Documentum.



PRO Archiver stores references to individual documents in Documentum, however, content is kept in large batches in order to reduce the storage overhead. When documents are retrieved through any standard Documentum API or user interface the document is extracted from the batch and re-constituted as an individual PDF ready for e-presentation.



## Integration Options

PRO Archiver is compatible with xCP, Webtop and D2 user interfaces as well as API compatibility with CMIS, DFC and DFS. This means that customer portals can use standard Documentum API's to search and retrieve content from the archive.

## Some quick technical facts:

### Target Archives

- OpenText Documentum 6.6 SPx, 6.7 SPx, 7.1, 7.2
- Documentum UI compatibility with xCP, Webtop and D2 user interfaces
- Documentum API compatibility with CMIS, DFC and DFS
- Documentum storage compatibility CIFS, NFS and Centera

### Operating Environment

- Microsoft Windows Server 2008 R2 x64 & 2012 x64
- Red Hat Enterprise Server 6.x x86, 6.x x64, 7.0 x64
- SUSE LES 11 x86 & x64
- Microsoft SQL Server 2008 R2
- Oracle 10g Release 2, 11g Release 1 and 12g
- AIX 7.1 PowerPC

### Formats

- Advanced Feature Presentation (AFP)
- MO:DCA
- PDF v1.4+
- PDF Universal Accessibility (UA)
- PDF/A
- Line data – ASCII, EBCDIC, Fortran control codes
- Image data – TIFF, JPEG

### Source Archive for Migrations

- ASG Mobius
- Control-D