PRO DDA

Store, review and repurpose transactional documents

CRAWFORD TECHNOLOGIES

OVERVIEW

PRO Dynamic Document Archive allows organizations to store, present and reuse transactional documents—such as statements, bills and invoices—to meet all of your customer service, electronic presentment, reprinting, and regulatory compliance document retention needs.

With PRO DDA you can

- Archive transactional documents—store, present and reuse transactional documents—such as statements, bills and invoices.
- Integrate documents and service—PRO DDA easily integrates with existing customer service systems and portals.
- Ensure accuracy—store all resources and Metadata to ensure the authenticity at any point in time.
- Boost security—PRO DDA offers file level encryption up to AES 256 with external key management.

Some examples of what PRO DDA can do:

PRO Dynamic Document Archive was built with performance in mind.

- Load documents into the archive at rates up to 3 million pages per hour per thread.
- Sophisticated compression techniques reduce storage costs up to 90%.
- Operational metadata, like paper tray assignments, custom instructions, and finishing commands are retained.
- Fonts, graphical elements, signatures, logos and forms are retained for full fidelity re-creation and reprinting.
- Provide sub-second document retrieval times.

What does PRO Dynamic Document Archive Do?

- Automatically processes each incoming print file and places it into the archive file format.
- The archive file is compressed, optionally encrypted, indexed and retains all of the required printing resources and metadata for all documents in the file.
- Archive file preparation includes detection of customer specific mail pieces within each file for maximum locating and retrieval speeds.
- Prepares an index of unique, customer specific information such as account number, the location of each archive file, and the location of each customer mail piece.
- View pages in the archive using PRO Viewer.
- Through the use of provided APIs any existing system can be updated to locate any customer document and present that document in PDF, AFP, PCL, HTML, TIFF or PNG formats for presentation or printing purposes.

Some quick technical facts:

PRO DDA runs on all major operating systems: Windows, Linux, AIX, HP-UX, Solaris, z/OS, Linux for System z.

PRO DDA supports all major print streams: AFP (Line data, mixed mode & fully composed), Xerox (LCDS & Metacode), PCL, PostScript[™], Line data and image files.

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