**Academy Blog**

Why Learning About Digital Accessibility is Especially Important During Covid-19

Chances are you are already dealing with document remediation, or making documents accessible, if you are creating documents that will be shared in the digital world. If you are not dealing with remediation but do share documents digitally, then you might want to consider looking into it as rules and regulations are consistently increasing and getting stricter, making it a requirement.

There are many existing remediation tools but how do you determine which is the most fitting? For starters it is important to determine the type of documents with which you are dealing. Documents can be grouped into two main types, transactional and static. Transactional are those which follow a repetitive and cyclical structure such as mobile phone bills, account statements, utility invoices, etc. and static are those which are random in format, versioned, non- repetitive and non- cyclical, for example insurance policies, brochures, marketing information, emails, etc. It is important to know the difference as remediation solutions for each type is different.

The best road to document remediation is to find tools that make the process easy, manageable, efficient and cost effective. Remediating transactional documents is done via creating repetitive rules-based templates that adjust to changing elements such as names, addresses, account numbers, etc. and should be easily configurable and maintainable while powerful enough to automatically delivery remediated documents quickly and accurately and with AccessibilityNow Transactional this is done effortlessly. Whereas the remediation of static documents is done via a process that automatically senses accessibility tagging elements, identifies common structures such as columns and images and provides an easy graphical user interface tool for making tag finishing adjustments when necessary, AccessibilityNow Remediate makes static document remediation feel like a walk in the park.

AccessibilityNow Remediate was purposely built to help organizations tackle existing document remediation challenges. It does so by offering a variety of features such as a friendly graphical user interface that allows users to navigate a PDF document quickly and without much effort, all within a windows environment. One of the many exceptional qualities of Remediate is that it simplifies the process by eliminating the need for any third-party solution as it is a complete stand-alone tool.

To learn more about Crawford Technologies’ overall document remediation solutions, AccessibilityNow, [CTI Accessibility Academy Link](https://www.crawfordtech.com/accessibilitynow). To learn about our static document remediation tool visit the [AccessibilityNow Remediate](https://www.crawfordtech.com/accessibilitynow/accessibilitynow-remediate) section of our website.